

Monde S.r.l. has built its competitive edge and founded its company policy on the quality of the products and services offered to customers, on compliance with current legislation regarding the environment, health and safety at work, and on *full adherence to the highest standards of ethics and integrity, social responsibility and respect for the environment, as set out in the Code of Conduct of the LVMH Group, to which it belongs.*

For this reason, the company has implemented a management system compliant with the international standards ISO 9001, ISO 14001 and ISO 45001, designed to ensure the management and control of its processes, and capable of guiding the entire organisation towards the continuous improvement of its performance, thereby making it increasingly competitive and highly regarded.

Scope of the Management System:

The Integrated Management System of Monde S.r.l., compliant with ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018, applies to the design, industrialisation and development, production and sale of small metal parts and other materials, as well as accessories for clothing and leather goods. (IAF Scope 14, IAF Scope 17).

The progressive growth the business has experienced over time and the excellent relationship maintained with local authorities and the local community bear witness to the soundness of the approach adopted.

Senior management is therefore increasingly convinced that the key to success lies in identifying and meeting the needs and expectations of the customer, and in implementing a cycle of continuous improvement and commitment to environmental protection, the prevention of workplace accidents and the utmost protection of the health of all stakeholders.

Remaining faithful to the decisions taken to date and the underlying strategies set out, **Monde S.r.l.** is firmly committed to upholding the following principles:

- To comply with the legal provisions and regulatory requirements applicable to the products and services offered, the means of production and the company's facilities, which are binding in relation to product quality, environmental protection and the protection of workers' health and safety, and to ensure that the supply chain also complies with these requirements;
- To develop, maintain and continuously improve its Quality, Health and Safety at Work, and Environmental Management Systems as effective and efficient tools for the control, growth, improvement and management of the Organisation;
- To commit to the prevention of accidents and occupational diseases by managing health and safety risks present during the production process as effectively as possible, including through the provision of specific training to workers;
- To produce and provide services of an appropriate quality, such as to meet the needs and expectations of customers, whilst simultaneously generating the profit necessary for the company's continuous development and improvement;
- To monitor the company's environmental indicators in order to assess whether targets have been met

of objectives and identify potential areas for further improvement, with a view to minimising our environmental impact;

- To constantly assess the adequacy of human resources and work tools, through internal and external feedback (complaints and satisfaction surveys), internal audits, non-conformities and root cause analysis, taking all possible action to remedy existing or foreseeable shortcomings;
- Train and raise awareness amongst all internal staff and external suppliers who play a significant role regarding compliance with the organisation's principles and working methods;
- To develop and promote internal communication – both vertical and horizontal – as well as external communication with all private and social stakeholders in the local area, with a view to increasingly harmonising the organisation's integration into its environment and fostering dynamics of mutual development;
- Commit to full compliance with the Code of Conduct of the LVMH Group, paying the utmost attention to upholding the highest standards of ethics and integrity, social responsibility and respect for the environment. Monde combats any form of direct or indirect discrimination based on individual characteristics, such as gender, disability, age, marital status, ethnic or social origin, religion, sexual orientation or political views, and opposes any form of child labour exploitation.

Senior Management is committed to taking all necessary measures to ensure that the Company Policy is periodically reviewed, disseminated, understood, implemented and upheld at all levels of the organisation, thereby fostering and promoting the development and improvement of the management system as a tool for successfully achieving the objectives set.

Specific objectives, measurable targets and operational programmes consistent with the strategic vision set out here are defined and updated with the input of all company managers and ratified at the periodic Management System Review meetings held by the General Management.

We would like to take this opportunity to reiterate our gratitude for the work of all our staff, who make a significant contribution to the development of the organisation and the work carried out for the community.

The General Management

